The past two years have been very important for NEHD, thanks to the hard work of our dedicated staff and board of trustees. We also wish to thank the community, our donors and our volunteers for their generous support of NEHD’s mission. Although it remains a challenge to provide quality care given the dwindling reimbursement we receive from state and federal agencies (Medicare and Medicaid,) NEHD has consistently received a five star rating from the Center for Medicaid Services, of this, we are very proud.

We continually work to streamline operations to ensure efficiency and sustainability in our budget. We must be prepared for “rainy days.” Thanks to our innovative board, we have been able to creatively enrich the lives of the residents while securing the finances of the home. Caring for Deafblind elders is the most challenging and the most expensive part of NEHD’s mission. In addition to our many fundraising efforts we also rely on grants and generous donations to care for this unique population. All funds raised in 2014 will go toward the Deafblind program.

“When we do the best that we can, we never know what miracle is wrought in our life, or in the life of another.”

Helen Keller
NEHD has made great progress with technology, communications and accessibility. The home now has high speed Wifi, video phones throughout the campus, a sensory room for Deafblind residents and an accessible garden. The Robert Kass Garden has created a unique space for residents to come together and take pride in growing flowers and vegetables. For many, this common interest of farming and gardening allows them to reminisce and reflect on their past experiences.

NEHD has very exciting things in store for the months ahead and the number 10, seems to be 2014’s magic number. This year we celebrate the 10th anniversary of NEHD’s main building that houses the rest home, skilled nursing and rehab. In honor of this milestone we are having a party on June 19th in our community room and you are invited. We are also hosting our 10th annual golf tournament and silent auction at Beverly Golf and Tennis on August 11th, we are counting on your support to make 2014 another successful year.

We are immensely proud of what we have accomplished, but know there is a great deal more for us to do. NEHD is working on a capital improvement project that will have a tremendous impact on the residents’ quality of life. Interdisciplinary committees are collaborating and conducting research to assure that NEHD is on top of its game regarding communication and technology at the home. We have lots going on, we are excited about the coming years and hope you are too.

Sincerely

Emmanuel Ikomi            Thomas Boudrow
Executive Director        Chairman

“On behalf of our family I want to thank all of the NEHD staff for what you do for our family members every day. It is very apparent that she is in the right place.”

MICHAEL A LAVEY
112 Years Serving the Deaf Community

NEHD’s time honored commitment to serving the wide-ranging needs of Deaf and Deafblind seniors continues 112 years after it began when Helen Keller and Anne Sullivan served on the home’s board. Our organization is led by a committed board of trustees, an executive director and an interdisciplinary, leadership team. We provide a specialized continuum of care including Independent Living, Rest Home, Skilled Nursing, Senior Centers, Inpatient/Outpatient Rehabilitation and Hospice Care to Deaf and Deafblind elders.

MISSION
To provide communication - accessible housing, health care, social support and recreational activities for Deaf and Deafblind seniors

How Your Gift Has Helped NEHD’s Residents

With contributions from our cherished supporters, NEHD can do even more for Deaf and Deafblind seniors. In 2012 and 2013, your gifts helped to support our advancement in technology, communication and accessibility. Each time we receive a gift, we are assured that the spirit of generosity is alive and well.

COMMUNICATION AND TECHNOLOGY
NEHD has over a dozen accessible videophones throughout the facility. They are located in common areas for resident, staff and visitor use, as well as both nurses’ stations and several offices. All resident rooms are fully equipped with internet access for private videophone use.

We have also updated our Wi-Fi network. Residents, staff, visitors and consulting medical clinicians now have full access to NEHD’s Wi-Fi for use on their wireless devices.

A Staff Council composed of diverse employees from all levels has been established to enhance cultural relations. The group holds regular meetings where open communication and technology research is conducted to progress and promote NEHD’s cultural diversity and communication access.

More ASL classes have been added and are now offered during all shifts. Deafblind culture and tactile sign training have been incorporated into the class curriculum.
DEAFBLIND PROGRAM AND SENSORY ROOM
An interdisciplinary Deafblind Committee has been formed to improve and expand services for Deafblind residents.

Thanks to generous donations, we have established a sensory room filled with interactive, tactile equipment and materials that are of great benefit to Deafblind residents.

The activities department has created a new Deafblind Aid position to specifically provide Deafblind residents with 1:1 support and access.

NEW VAN
“As the social worker, it’s wonderful to see the residents partake in group outings within the community. These outings benefit the residents both physically and psychologically. Having the new van has given residents the opportunity to immerse themselves in the community.”

JENNA ARNOLD, NEHD’S DIRECTOR OF SOCIAL SERVICES

“The new van is very nice, it’s beautiful, I love going out in it.”

KATHLEEN SNOW, NEHD RESIDENT

MARKETING
Over the past few years, we have striven to increase our marketing and outreach efforts and increase awareness of NEHD and the services we provide. Staff has attended local, regional and national conferences including Northeastern University’s ASL Festival, DeafNation’s World Expo and conferences hosted by the National Association of the Deaf and Deaf Seniors of America.

“Both of my parents are Deaf. New England Homes for the Deaf was the first thought that came to our mind... They can communicate with the Deaf Community... and that was just really key, as well as being able to provide an excellent level of care and also to show compassion to my parents... It’s just a great place...”

DONNA BEAULIEU
Upcoming Goals

While NEHD is pleased with the accomplishments of the past two years, there is still much work to be done as we persist in breaking down the barriers faced by our residents.

There are several projects in the works to improve technology and communication including expanding videophone access and increasing Braille production. A major capital improvement project will be completed to furnish designated seating areas in the home to ensure resident safety and promote socialization. Several departments are working to further improve and customize the resident’s outings and community engagement as well.

Charts

NEHD was awarded a five-star rating by the federal Centers for Medicare & Medicaid Services for our quality of care and overall performance in health inspections. Only 36 percent of nursing homes in Massachusetts receive a five-star rating.
Thank-you to all our donors!

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10th Anniversary Celebration of Skilled Nursing and Rest Home
New England Homes for the Deaf cordially invites you to join us for an evening of Cocktails, Hors d’oeuvres and Raffles

Thursday, June 19th 2014
6:00 pm - 9:00 pm
New England Homes for the Deaf Community Hall and Patio
154 Water Street
Danvers, Massachusetts 01923

·Serving the Deaf Community since 1901·

RSVP
Please return this card or email (JDupont@nehd.org)

First Name: __________________________ Email: __________________________

Last Name: __________________________ Number of Persons Attending: __________

Phone/Videophone Number: __________________________